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**United Kingdom-Maidstone: Telecommunications equipment and supplies
2018/S 068-151439**

Contract award notice

Results of the procurement procedure

Services

Directive 2014/24/EU

Section I: Contracting authority

- I.1) **Name and addresses**
Kent County Council (t/a KCS Professional Services)
County Hall
Maidstone
ME14 1XQ
United Kingdom
Telephone: +44 1622236767
E-mail: psg@commercialservices.org.uk
NUTS code: UK
Internet address(es):
Main address: <http://www.kcs4ps.co.uk>
- I.2) **Information about joint procurement**
The contract is awarded by a central purchasing body
- I.4) **Type of the contracting authority**
Regional or local authority
- I.5) **Main activity**
General public services

Section II: Object

- II.1) **Scope of the procurement**
- II.1.1) **Title:**
Telecommunications equipment and supplies
Reference number: DN289540
- II.1.2) **Main CPV code**
32500000
- II.1.3) **Type of contract**
Services
- II.1.4) **Short description:**
KCC (KCS) on behalf of the CBC creates an Agreement for the supply and delivery of Telephony Systems and Associated Services for use by public sector bodies identified in the original Contract Notice [2017/S 153-317252](#) (and future successors). Member Authorities that will be using the Agreement from the outset are: Hampshire

CC, Hertfordshire CC, Oxfordshire CC, Suffolk CC, West Sussex CC. Other public bodies will have access to this Agreement but may only do so with the agreement of the Contracting Authority.

II.1.6) **Information about lots**

This contract is divided into lots: no

II.1.7) **Total value of the procurement (excluding VAT)**

Lowest offer: 2 000 000.00 GBP / Highest offer: 10 000 000.00 GBP taken into consideration

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

II.2.3) **Place of performance**

NUTS code: UK

II.2.4) **Description of the procurement:**

This Framework covers the provision of Telephony Systems and Associated Services, both Cloud and on-premise options. Including but not limited to:

- IP Telephone Systems,
- VoIP Telephone Systems,
- Call Packages,
- Features list:
 - call recording,
 - video conferencing,
 - interactive Voice Response (IVR),
 - voicemail,
 - paging,
 - Tannoy,
 - Web portal access,
 - Call logging,
- Connectivity:
 - Traditional lines — Analogue, ISDN2, ISDN30,
 - SIP Lines,
 - Broadband — ADSL and Fibre to the Cabinet,
 - Ethernet Leased line.
- Numbering:
 - Porting,
 - Traditional / geographic,
 - Non Geographic — 03xx, 08xx,
 - Direct Dial numbers (DDI).

As ranges increase with technological advances it is anticipated that any future innovative products will be made available as part of the Framework Agreement.

II.2.5) **Award criteria**

Quality criterion - Name: Industry standards / Weighting: 20

Quality criterion - Name: Pre-sales service / Weighting: 20

Quality criterion - Name: Service and support / Weighting: 20

Quality criterion - Name: Minimising disruption / Weighting: 5

Quality criterion - Name: Subcontractors / Weighting: 5

Price - Weighting: 30

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2017/S 153-317252](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Contract No: Y18004

Title:

Telecommunications equipment and supplies

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

01/03/2018

V.2.2) **Information about tenders**

Number of tenders received: 13

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: yes

V.2.3) **Name and address of the contractor**

AdEPT Telecoms PLC

4682431

77 Mount Ephraim

Tunbridge Wells

TN4 8BS

United Kingdom

NUTS code: UK

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Avian Mobile Limited
4414310
Avian House, Sutton Business Park, Restmor Way,
Wallington
SM6 7AH
United Kingdom
NUTS code: UK
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Capita IT Services Ltd
SCO045439
17-19 Rochester Row
London
SW1P 1QT
United Kingdom
NUTS code: UK
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Cirrus Response Ltd
08700358
1st Floor, 3-5 Red Lion Street,
Richmond
TW9 1RJ
United Kingdom
NUTS code: UK
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Freedom Communications (UK) Ltd
05396496
Olds Approach, Tolpits Lane
Watford
WD18 9RX
United Kingdom
NUTS code: UK
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Gamma Telecom LTD
04340834
The Port House Marina Keep
Portsmouth
PO6 4TH
United Kingdom
NUTS code: UK
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Level 3 Communications Uk Ltd
2495998
7th Floor, 10 Fleet Place
London
EC4M 7RB
United Kingdom
NUTS code: UK
The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Lowest offer: 2 000 000.00 GBP / Highest offer: 4 500 000.00 GBP taken into consideration

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

Eligible users of the framework will be any or all public sector bodies in England, Wales, Scotland, Northern Ireland, Channel Islands from any or all parts of the public sector including members, affiliates & associates of: CBC Group, Police Service, Fire Service, NHS and NHS Trusts, 3rd sector organisations, academic centres (incl Academies and Free Schools), Ministry of Defence, education and further education, local authorities, Central Government, unitary councils, city councils, any of the greater city boroughs organisations, publicly funded and publicly owned private companies incl housing associations. Further details of the classification of potential Accessing Bodies and Customer's geographical areas and organisation classifications are also detailed in the original Contract Notice [2017/S 153-317252](#) and the ITT documentation. In totality, any contracting authorities as defined in regulation 2 (1) of the Public Contracts Regulations 2015 including all explanatory notes thereto.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Commercial Services Kent Limited
1 Abbey Wood Road, Kings Hill
West Malling
ME19 4YT
United Kingdom

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

06/04/2018