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**United Kingdom-Maidstone: Telecommunications equipment and supplies
2017/S 153-317252**

Contract notice

Services

Directive 2014/24/EU

Section I: Contracting authority

I.1) **Name and addresses**

Kent County Council (t/a KCS Professional Services)
County Hall
Maidstone
ME14 1XQ
United Kingdom
Contact person: Mr Ian Day
Telephone: +44 1622236767
E-mail: psg@commercialservices.org.uk
NUTS code: UK

Internet address(es):

Main address: www.kcs4ps.co.uk
Address of the buyer profile: www.kentbusinessportal.org.uk

I.2) **Joint procurement**

The contract is awarded by a central purchasing body

I.3) **Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://procontract.due-north.com/Login>
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted electronically via: <https://procontract.due-north.com/Login>

I.4) **Type of the contracting authority**

Regional or local authority

I.5) **Main activity**

General public services

Section II: Object

II.1) **Scope of the procurement**

II.1.1) **Title:**

Telephony Systems and Associated Services.
Reference number: Y18004

II.1.2) **Main CPV code**

32500000

II.1.3) **Type of contract**

Services

II.1.4) **Short description:**

KCS on behalf of the Central Buying Consortium wishes to create an Agreement for the supply and delivery of Telephony Systems and Associated Services for use by public sector bodies identified at VI.3 (and any future successors to these organisations).

Member Authorities that will be using the Agreement from the outset are: Hampshire CC, Hertfordshire CC, Oxfordshire CC, Suffolk CC, West Sussex CC. Other public bodies will have access to this Agreement but may only do so with the agreement of the Contracting Authority. Those organisations who may wish to access this Agreement will be members, affiliates and associates of the CBC Group, Local Authorities, the Police Service, the Fire Service, the NHS and NHS Trusts, Housing Associations, third sector organisations, academic centres (including Academies and Free Schools), publicly funded organisations and publicly owned private companies, operating within the geographic boundaries of the United Kingdom, Channel Islands and Northern Ireland.

II.1.5) **Estimated total value**

II.1.6) **Information about lots**

This contract is divided into lots: no

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

II.2.3) **Place of performance**

NUTS code: UK

II.2.4) **Description of the procurement:**

This Framework will cover the provision of Telephony Systems and Associated Services, both Cloud and on-premise options. Including but not limited to:

- IP Telephone Systems,
- VoIP Telephone Systems,
- Call Packages,
- Features list:
 - o Call recording,
 - o Video conferencing,
 - o Interactive Voice Response (IVR),
 - o Voicemail,
 - o Paging,
 - o Tannoy,
 - o Web portal access,
 - o Call logging;
- Connectivity
 - o Traditional lines — Analogue, ISDN2, ISDN30,
 - o SIP Lines,
 - o Broadband — ADSL and Fibre to the Cabinet,
 - o Ethernet Leased line;
- Numbering
 - o Porting,
 - o Traditional/geographic,
 - o Non Geographic — 03xx, 08xx,
 - o Direct Dial numbers (DDI).

As ranges increase with technological advances it is anticipated that any future innovative products will be made available as part of the Framework Agreement.

- II.2.5) **Award criteria**
Price is not the only award criterion and all criteria are stated only in the procurement documents
- II.2.6) **Estimated value**
- II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**
Duration in months: 48
This contract is subject to renewal: no
- II.2.10) **Information about variants**
Variants will be accepted: no
- II.2.11) **Information about options**
Options: no
- II.2.12) **Information about electronic catalogues**
- II.2.13) **Information about European Union funds**
The procurement is related to a project and/or programme financed by European Union funds: no
- II.2.14) **Additional information**

Section III: Legal, economic, financial and technical information

- III.1) **Conditions for participation**
 - III.1.1) **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**
 - III.1.2) **Economic and financial standing**
 - III.1.3) **Technical and professional ability**
 - III.1.5) **Information about reserved contracts**
- III.2) **Conditions related to the contract**
 - III.2.1) **Information about a particular profession**
 - III.2.2) **Contract performance conditions:**
 - III.2.3) **Information about staff responsible for the performance of the contract**

Section IV: Procedure

- IV.1) **Description**
 - IV.1.1) **Type of procedure**
Open procedure
 - IV.1.3) **Information about a framework agreement or a dynamic purchasing system**
The procurement involves the establishment of a framework agreement
Framework agreement with several operators
 - IV.1.4) **Information about reduction of the number of solutions or tenders during negotiation or dialogue**
 - IV.1.6) **Information about electronic auction**
 - IV.1.8) **Information about the Government Procurement Agreement (GPA)**
The procurement is covered by the Government Procurement Agreement: no
- IV.2) **Administrative information**
 - IV.2.1) **Previous publication concerning this procedure**

IV.2.2) Time limit for receipt of tenders or requests to participate

Date: 15/09/2017

Local time: 14:00

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4) Languages in which tenders or requests to participate may be submitted:

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date: 15/09/2017

Local time: 14:10

Section VI: Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: no

VI.2) Information about electronic workflows

VI.3) Additional information:

Other public bodies will have access to this Agreement but only with the agreement of the Contracting Authority. Those organisations who may wish to access this Agreement will be members, affiliates and associates of the CBC Group, Police Service, Fire Service, NHS and NHS Trusts, third sector organisations, academic centres (including Academies and Free Schools), publicly funded organisations and publicly owned private companies, operating within the geographic boundaries of the United Kingdom, Channel Islands and Northern Ireland. The Agreement will also be open for use by all other local authorities and public sector bodies. Full details of the classification of potential Accessing Bodies and Customer's geographical areas and organisation classifications are detailed as follows:

Regions in England: Main Regions:-East Midlands; West Midlands; East of England; South East; South West; North West; North East; Yorkshire and Humber; London or to individual administering Councils. See link: <http://www.direct.gov.uk/en/DI1/Directories/Localcouncils/index.htm>

Northern Ireland: Administered across 11 Districts of Northern Ireland. See link:

<http://www.nidirect.gov.uk/local-councils-in-northern-ireland>

Scotland: Administered across 32 Council areas. See link:

<http://www.cosla.gov.uk/scottish-local-government>

Wales: Administered across 22 Council areas. See link:

<http://gov.wales/topics/localgovernment/unitary-authorities/?lang=en>

Classification of Customer Organisations

Local Authority Councils: County, Unitary, District, Borough, and Metropolitan Councils. (Parish and Community Councils are also permissible users). See link:

<http://www.direct.gov.uk/en/DI1/Directories/Localcouncils/index.htm>

Educational Establishments: Nursery School, Primary School, Middle or High School, Secondary School, Academy, Free School, Special School, Pupil Referral Unit (PRU), Further Education College, University. See links:

<http://www.schoolswebdirectory.co.uk/index.php>

<http://www.ukschoolsdirectory.net/>

www.education.gov.uk/edubase

www.hefce.ac.uk

<http://www.universitiesuk.ac.uk/aboutus/members/Pages/default.aspx>

Police, Fire and Rescue and Maritime and Coastguard Agency Emergency Services:

<http://www.police.uk/forces.htm>

<http://www.fireservice.co.uk/>

<https://www.nifrs.org/areas-districts/>:

<https://www.gov.uk/government/organisations/maritime-and-coastguard-agency/services-information>

NHS Bodies, the HSC (Northern Ireland) and Ambulance Services:

<http://www.nhs.uk/ServiceDirectories/Pages/AcuteTrustListing.aspx>

<http://servicefinder.hscni.net/http://www.scot.nhs.uk/organisations/>

<http://www.scottishambulance.com/AboutUs/HowWeOrganised.aspx>

<http://www.wales.nhs.uk/nhswalesaboutus/structure>

Central Government Departments and their Agencies:

<http://www.direct.gov.uk/en/DI1/Directories/A-ZOfCentralGovernment/index.htm>

Registered Charities:

http://www.charitycommission.gov.uk/About_us/Regulation/Registering_charities_index.aspx

<http://www.oscr.org.uk/>

<https://www.nidirect.gov.uk/contacts/housing-associations>

<http://www.charitycommissionni.org.uk/charity-search/>

Registered Social Landlords: Government-funded, not-for-profit organisations that provide affordable housing.

They include housing associations, trusts and cooperatives. See link: [https://www.gov.uk/government/](https://www.gov.uk/government/publications/current-registered-providers-of-social-housing)

[publications/current-registered-providers-of-social-housing](https://www.gov.uk/government/publications/current-registered-providers-of-social-housing)

<http://www.nhfdirectory.co.uk>

<http://www.direct.gov.uk/en/DI1/Directories/Localcouncils/index.htm>

Northern Ireland: Administered across 11 Council areas. See link:

<http://www.nidirect.gov.uk/local-councils-in-northern-ireland>

Scotland: Administered across 32 Council areas. See link:

<http://www.cosla.gov.uk/scottish-local-government>

Wales: Administered across 22 Council areas. See link:

<http://wales.gov.uk/topics/localgovernment/?skip=1&lang=en>

Interested parties should go to www.kentbusinessportal.org.uk to register, express interest and access documents. Final submissions must be made the KBP NO other submission route is permitted.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Commercial Services Kent Limited

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

United Kingdom

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

09/08/2017